

PRIVACY POLICY

Practice Name: Niagara Counseling

1. Introduction

Niagara Counseling respects your privacy and is committed to protecting the personal information you share through our website. This Privacy Policy explains how information is collected, used, maintained, and disclosed when you visit our website or contact our practice.

2. Information We Collect

We may collect information you voluntarily provide when you contact us, request an appointment, or inquire about our services. This may include your name, email address, telephone number, and the contents of your message.

We may also collect limited technical information when you visit our website, such as your browser type, device information, pages visited, and general website usage information.

Please do not submit sensitive medical, mental health, or other confidential information through general website contact forms or unsecured email.

3. How We Use Your Information

Information collected through our website may be used to:

- Respond to inquiries and requests for information.
- Communicate with prospective clients about our services.
- Respond to appointment requests.
- Operate, maintain, and improve our website.
- Protect the security of our website and prevent misuse.
- Comply with applicable legal requirements.

4. Disclosure of Information

Niagara Counseling does not sell personal information collected through our website.

We may share information with service providers who help us operate our website, communicate with visitors, or manage appointment inquiries, when appropriate and permitted by law.

We may also disclose information when required by law or when necessary to protect the rights, safety, and security of our practice and others.

Information relating to healthcare services is handled in accordance with applicable privacy laws and our separate Notice of Privacy Practices, when applicable.

5. Cookies and Website Technologies

Our website or its service providers may use cookies and similar technologies to support website functionality, understand website traffic, and improve the visitor experience.

You may be able to control cookies through your browser settings. Disabling certain cookies may affect website functionality.

6. Third-Party Services and Links

Our website may link to third-party websites or use third-party services for scheduling, communication, or other practice-related functions. These services have their own privacy policies and practices.

We encourage you to review the privacy policies of third-party services before providing information through them.

7. Protection of Your Information

Niagara Counseling takes reasonable measures to protect personal information submitted through our website.

However, no method of electronic transmission or storage is completely secure. We cannot guarantee absolute security for information transmitted over the internet.

8. Health Information and Confidentiality

This website provides general information about Niagara Counseling and our services. Submitting an inquiry through this website does not, by itself, establish a provider-client relationship.

If you become a client, your health information may be subject to additional protections under applicable federal and state law. Our Notice of Privacy Practices describes how protected health information may be used and disclosed and explains your privacy rights, when applicable.

9. Your Privacy Rights

Depending on applicable law, you may have rights regarding the personal information we maintain about you, including the right to request access, correction, or deletion of certain information.

To submit a privacy-related request or ask a question about our practices, please contact us using the information below.

10. Children's Privacy

Our website is not intended to knowingly collect personal information directly from children through general website forms without appropriate authorization or safeguards. If you believe a child has submitted personal information through our website inappropriately, please contact us so we can review the matter.

11. Changes to This Privacy Policy

Niagara Counseling may update this Privacy Policy periodically to reflect changes in our website, business practices, or applicable laws. Any updates will be posted on this page.

12. Contact Us

If you have any questions or concerns about this Privacy Policy, please contact us at:

Niagara Counseling

Email: info@niagaracounseling.com